Cavalier Telephone Proposed Changes to Virginia Carrier to Carrier Guidelines

The following lines detail what must be added or modified in the Verizon-Virginia Metric proposal:

Metric	Addition to VA Proposal	Modification of VA Proposal
GE 1-1	New metric added to account for directory publishing errors.	
PR 9-10	New metric added to account for "premature disconnects"	
BI -9	New metric added to account for CLEC customers "double billed" by Verizon.	
NP-7	New metric added to account for the ordering and provisioning of dark fiber (see attachment).	
GE-4	New metric added to account for drop in modem speed after cut-over.	
All as applicable		Eliminate all parity standards and establish performance benchmarks (TBD)

Subject: Proposed Dark Fiber Metric

Set forth below are Cavalier's suggested metrics for dark fiber. As you know, there currently are no metrics for this UNE/Transport checklist item.

- -Number of strands pending Dark Fiber Inquiry response.
- -Number of strands reported as not available.
- -Number of strands reported as available.
- -Number of Dark Fiber Inquires that exceeded 21 days to respond (15 bus days).
- -Number of Augments required before fiber can be ordered (measured on a per strand basis).
- -Number of Augments that exceeded 130 days to completion.
- -Number of strands ordered.
- -Number of strands pending.
- -Number of strands ordered, but not able to deliver.
- -Number of strands delivered.
- -Number of Orders that exceeded 42 days to delivery (30 bus. days).
- -Number of strands that are stranded (not usable, with no resolution)

to calculate:

- % Available [Available/Requested]
- % Delivered [Delivered/Ordered]
- % Of Use [Delivered/Available]
- % Inquires On Time [(Requested Exceeded 21)/Requested]
- % Delayed Due to Augments [Augments/Ordered]
- % Augments On Time [(Augments-Exceeded 130)/Augments]
- % Delivered [Delivered/(Ordered Pending)]
- % Delivered On Time [(Delivered Exceeded 42)/Delivered]
- % Unusable [(Stranded + Cancelled)/Delivered]